

Deepwood Industries—Community Employment Services

CES Point of View



CES & DI office staff:

Director:

Julie O'Neil ext. 3105

Career Dev. Manager:

Chris Trombley ext. 3106

Transportation Supervisor:

Dona Taylor ext. 3113

DI Business Manager:

Phyllis Hanson ext. 5231

Secretary:

Amanda Stewart ext. 3100

Office Phone:
440-918-1050

If you are trying to reach a Job Coach,
call Office Phone ext. 3100

Staff emails:
firstname.lastname@lakebdd.org



From The Director

Summer flew by and fall is upon us!

CES is very proud of the work accomplished by our talented crews all around Lake County! Throughout the newsletter you will see those employees and staff who received special recognition over the last few months! Pictured on the right are some happy workers enjoying ice cream provided by Laketrans! We have deep appreciation for all of our employers who treat us like part of the

company!

For those that have not heard, as of the end of December, I will move into retirement. My time at CES has been extremely rewarding and a great deal of fun! What an excellent



way to end my long career. It has been an honor to work with the staff, the individuals and their families as well as the Board and management of Deepwood Industries. You will, obviously, see some changes in leadership come the new year. Plans are in motion to make the transition a smooth one.

Read on for other CES news!

~Julie O'Neil

New Logo for Deepwood Industries, Inc.

The Deepwood Industries Board of Directors' marketing committee felt it was time for a refresh on the agency's logo. You will be seeing it more and more as we work to incorporate it into all of our documents, promotional items, and signage. One version is noted to the right. The other can be found at the top of the newsletter.



DEEPWOOD INDUSTRIES
EMPOWERING INDIVIDUALS | PARTNERING BUSINESSES

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EMPLOYEE SPOTLIGHT

When it comes to dedication, independence, and excellence, BJ is the definition! Whether he's keeping things ship shape at the Lake County Title Bureau in Mentor or bringing the same level of commitment to Titans Gym, BJ's work ethic and drive

never go unnoticed.

At the Bureau, he consistently goes above and beyond, delivering top-notch service with unmatched efficiency. And over at the gym? He pushes his limits, showing everyone what true dedication looks like.

BJ, you're truly one of a kind—keep shining!





Deepwood Industries and
Laketran...a great match!!



Deepwood Industries staff actively
networks throughout Lake County
on behalf of our employees!

TRANSPORTATION

Laketran offers a **free website and mobile app** that allows you to see exactly where a bus is - live and in real time – called [Request-a-Ride](#).

Whether you are checking on your own ride, your child's, or someone you're caring for, you can easily monitor their bus location and arrival status. The site also allows you to request, confirm

and cancel any rides.

Need Help Getting Started? Laketran's **Customer Service Team** is here to help! They'll provide you a login to your existing account and guide you through setting up the app or website and show you how to track buses in real time.

Call Laketran Customer Service to get started at (440) 354-6100.



COMMUNITY EMPLOYMENT

CES's 2025 is ending on a high note. We completed our first training program session at Stakes Mfg. and are working together with them to improve and possibly hire the program participants. We continue to take in and enroll new individuals into the program from the community and they are doing very well in their training. We bring them in and have them work at several sites to gain some new skills, be evaluated, and find where their strengths lie. This allows us to move individuals into sites with openings while being able to

continue to move our more experienced individuals into independent work on the path to employment. We continue to work on expanding the staff at existing employment sites while actively looking for new employers to provide good, quality employees.

Do you have or know of a business that has a gap in their labor force?

CES group or independent employment may be the solution!

Reach out to us to learn more about how we may be able to fill



JOB COACH RECOGNITION

We sometimes forget the unsung heroes behind the scenes who help supervise our individuals and train them to be great employees. CES has six job coaches and two job support specialists as well as three substitutes who oversee 12 group employment sites. We will highlight two of them each quarter here. This quarter is Gail Brugh and Tim Franke.

Gail Brugh has been with the agency for quite a long time. She started in CES as a substitute job coach then went to the residence to work and came back to CES as a Job Support Specialist. Gail has run many of our sites and does a great job. She is currently running one of our sites at Silco. She has 3 individuals who package silicone caulking of different sizes, labels them, make the boxes and prepares them to be shipped out.

Tim Franke has been with the agency for many years as well. He worked in the Willoughby Workshop before coming over to CES to be a job coach. Tim has run several of our sites and does a great job building rapport with our individuals and their families. He is currently running Center for Pastoral Leadership or CPL as we call it. He supervises a group of 4-5 individuals in the kitchen. Tasks include dishwashing, restocking shelves and machines, set ups for lunch and dinner as well as making sure the dietary area is clean and disinfected.

Thanks to both of you for all you do for our individuals to make them successful!